

**NEW IBHIS WEBPAGE:** Click "IBHIS" Link at lower left of page



**Integrated System**  
To Enrich Lives Through Effective and Caring Service

**IS HOME   DIRECTLY OPERATED CLINICS   OUTPATIENT FEE-FOR-SERVICE   CONTRACT PROVIDERS**

Working in the IS ←   → Welcome, Fee For Service Providers!

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Click on the words **Integrated System** at the top of this page to access the IS through the Internet

**Provider Relations** is the first point of contact to assist you with resolving issues related to applying for Direct Data Entry (DDE) and Electronic Data Interchange (EDI) via the Integrated System (IS); DDE/EDI forms completion assistance; electronic claims research and information; procedure and diagnosis codes; becoming a Fee-For-Service (FFS) Provider; re-credentialing; provider materials; over-threshold authorization; provider rates; Reports; care coordination; access to services; referral assistance; Language Directory; FFS Provider Manual and Bulletins; Out-of-County Provider Services; FFS Clinical Records/Documentation Standards; Consent Standards; Provider Responsibilities for Beneficiary Materials; obtaining forms; Service Dispute Resolution Process; and any other FFS Local Mental Health Plan issues. **Provider Relations can be reached at (213) 738-3311.**

**DMH Help Desk** is the first point of contact to provide assistance with EDI/SFT (Secure File Transfer) transactions, Secure ID Cards, first-time DDE log-on assistance, system access/non-response difficulties, DDE roles updates/revisions, EDI/SFT testing and any other technical questions. **DMH Help Desk can be reached at (213) 351-1335.**

**Provider Manuals**

- [Network Provider Manual, 4th Edition, July 2009](#)


**Provider Directories**

- [Local Mental Health Plan Directory of Network Providers - All](#) **March 2012**
- [Local Mental Health Plan Directory of Network Providers - By Language](#) **March 2012**

**Compliance Bulletins**

- [Compliance Bulletin 12-01 - Usage of Accurate NPI Data for Claiming](#)

To obtain more information about the IS, click on the links to the left of the screen.



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Under Construction

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